



TUZO DRIVING SCHOOL LTD

Test Preparation Programme Terms and Conditions

Version 1.0

Last Updated: 1 July 2026

1. Application

These Terms & Conditions apply exclusively to TUZO Test Preparation Programmes.

They must be read in conjunction with the current **TUZO Driving School Ltd Terms & Conditions of Driving Tuition**. Except where expressly amended within this document, all provisions contained within the Standard Terms & Conditions remain in full force and effect.

Where any conflict exists between the Standard Terms & Conditions and these Test Preparation Programme Terms & Conditions, these Terms shall prevail.

2. Programme Booking

Clause 4 of the Standard Terms & Conditions is replaced as follows.

A Test Preparation Programme is treated as a single commercial booking.

A binding contract is formed once TUZO Driving School Ltd accepts the booking and full payment has been received.

Programme dates are not reserved until cleared funds have been received.



3. Payment

Clause 6 of the Standard Terms & Conditions is replaced as follows.

Full payment is required at the time of booking.

Because a Test Preparation Programme reserves a significant block of instructor time exclusively for one customer, bookings cannot be held without payment.

Until payment has been received, TUZO Driving School Ltd reserves the right to offer the Programme dates to another customer.

4. Reservation of Professional Time

Clause 7 of the Standard Terms & Conditions is replaced as follows.

Test Preparation Programmes are sold as the exclusive reservation of the Instructor's professional time, expertise and availability.

Immediately upon confirmation of a booking, TUZO Driving School Ltd commits the agreed Programme dates exclusively to the Customer and may decline alternative bookings for the same period.

The Programme fee reflects the reservation of this exclusive time together with planning, preparation, delivery and associated business costs.



5. Cancellation by the Customer

Clause 8 of the Standard Terms & Conditions is replaced as follows.

Due to the substantial amount of instructor time reserved exclusively for each Programme, the following cancellation terms apply.

More than 28 days before the Programme commences

A full refund will be provided less a **£75 administration fee**.

14 to 28 days before the Programme commences

50% of the Programme fee will be refunded.

Less than 14 days before the Programme commences

No refund will be payable unless TUZO Driving School Ltd is able to resell all or part of the reserved Programme. This reflects the significant amount of instructor time reserved exclusively for the Customer.

Where TUZO Driving School Ltd successfully resells all or part of the cancelled Programme, it may, entirely at its discretion, refund all or part of the cancellation charge.

6. Programme Structure

Clauses 9, 18, 20 and 21 of the Standard Terms & Conditions are replaced as follows.

The Programme is sold as one complete package.

It cannot be shortened, divided into individual lessons, substituted, exchanged or transferred to another person.

Programme dates are fixed unless otherwise agreed in writing.

Missed sessions remain chargeable.

Unused Programme time expires immediately upon completion of the Programme and has no monetary value.

7. Practical Driving Test

Clause 33 of the Standard Terms & Conditions is replaced as follows.

Where included within the Programme, use of the Instructor's tuition vehicle for the practical driving test is conditional upon the Customer demonstrating a safe and consistent standard of driving.

The Instructor will assess the Customer's progress throughout the Programme.

Where, in the Instructor's professional judgement, the required standard has not been achieved, TUZO Driving School Ltd may decide that the tuition vehicle will not be made available.

This decision will always be made reasonably, in good faith and with road safety as the overriding consideration.

The Programme fee purchases professional tuition, preparation and the reservation of instructor time.

It does not guarantee use of the tuition vehicle or a successful practical driving test result.

8. Professional Judgement

The Customer acknowledges that TUZO Driving School Ltd has been engaged to provide professional instruction, coaching and assessment.

Decisions relating to driving ability, readiness for the practical driving test, suitability to use the tuition vehicle and overall Programme progression remain matters of professional judgement.

These decisions will be exercised reasonably, in good faith and with road safety as the overriding consideration.



9. DVSA Test Changes

Where the Driver and Vehicle Standards Agency changes, postpones or cancels a practical driving test, TUZO Driving School Ltd will use reasonable endeavours to accommodate revised arrangements.

Any revised Programme dates remain subject to instructor availability and may incur additional charges where additional instructor time is required.

DVSA test fees are payable directly to the DVSA unless otherwise stated.

10. No Guarantee of Outcome

Clause 34 of the Standard Terms & Conditions is replaced as follows.

Completion of a Test Preparation Programme does not guarantee that the Customer will reach the required practical driving test standard or pass the practical driving test.

11. Remaining Terms

Except where expressly amended within this document, all provisions contained within the current **TUZO Driving School Ltd Terms & Conditions of Driving Tuition** continue to apply in full.